

# KEYNSHAM EAST NEWSLETTER

Issue 06

**FREE!**

Produced by the Committee of the Keynsham East Community Safety Action Group  
Delivered by CSAG volunteers to over 1600 households in the Keynsham East Area

April  
2007



**SUPPORTED BY THE UK'S NO.1 ESTATE AGENCY\***

Pleased to be a part of the local community

\*Overall Best Estate Agency Award at Estate Agency Awards 2006.



In this issue

- CSAG holds first coffee morning for senior residents
- Neighbourhood Policing Update from Inspector Tim Stuckes
- Community building now installed at Wellsway school
- Plans for cash-point machine in Smile's shopfront
- New refuse depot planned for Pixash Lane
- News of Keynsham's first EAD of the year

## CSAG and ANDREWS ESTATE AGENTS combine to ensure newsletter's future

**ANDREWS ESTATE AGENTS have agreed to financially support the publication of future newsletters.**

Arran Hooper, Assistant Branch Manager of Andrews Estate Agents in Temple Street, said that he is delighted to offer Andrews' support for such a valuable community resource.

"This is an opportunity for Andrews to demonstrate its willingness to be actively involved with this local community Group working in the Keynsham East area. We hope that our support will assist the CSAG in continuing to publish this vital means of communication with people who live and work in the area."



Arran Hooper from Andrews and Roy Gallop from the KECSAG confirming the arrangements for the publication of future KECSAG Newsletters

### The CSAG committee would like to express its sincerest thanks to Andrews and Partners for their generous commitment to fund the publication of future KECSAG newsletters.

As a committee, we are fortunate to have members of the community who are willing to devote hours and hours of their own time to try to improve their own quality of life and those of other people. However, to achieve real success, we depend on the actions of various agencies and businesses in providing funding and allocating resources not otherwise readily available.

**ANDREWS ESTATE AGENTS have committed themselves to provide support—are there any others who can also help?**



Residents and sixth form students from Wellsway School at the recent coffee morning in conversation with PC Gerry Monks and PCSO Sarah Hewlett. Many thanks to those who gave up their time to organise and assist on the day.

Drop-in Coffee Morning for senior citizens hailed a success! An experimental coffee morning for senior citizens was recently held at the New Inn. The residents who attended enjoyed an interesting 'Elder Aware' talk from PC Gerry Monks, the Crime Reduction Officer for the Keynsham area. The organisers, Christine Salmon and Carol Morris, were joined by other members of the committee and by sixth formers from Wellsway School who assisted with the provision of hot drinks, biscuits and cakes! The CSAG would like to see coffee mornings become a regular feature of the group's calendar, perhaps using the new Community Centre at the school as a more central location.

Some ideas for future activities were mentioned at the get-together, including computer advice for beginners, and simple exercises that might help to overcome aches and pains.

**IF YOU WOULD LIKE FURTHER INFORMATION ABOUT THESE MORNINGS, OR HAVE IDEAS FOR ACTIVITIES THAT YOU MIGHT LIKE TO SEE, PLEASE USE THE CONTACTS INFORMATION ON THE BACK PAGE AND LET US KNOW!!**

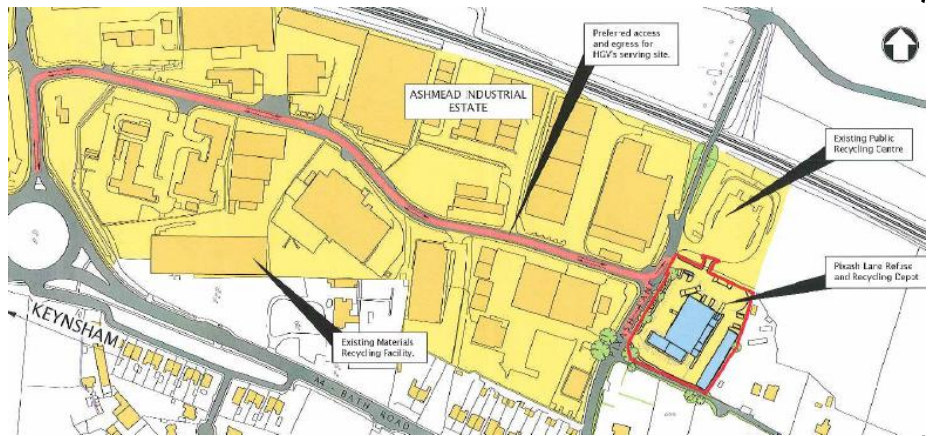
The Community Safety Action Group (CSAG) in Keynsham East is constituted to contribute to the development of a strong and healthy Community, and to the improvement of the Quality of Life for all Residents in the area. No member of the Group derives any financial benefit from the work of the Group. The Group works in partnership with the B&NES Community Safety and Police Team and Keynsham Police, as well as with representatives from a number of other agencies.

A LOAD OF OLD RUBBISH OR STATE OF THE ART COMMUNITY FACILITY? - you decide!

**The Council is proposing to build a new Refuse and Recycling depot on the vacant industrial site next to the existing Recycling Centre at Pixash Lane, Keynsham.**

The site would replace the waste transfer facility that is currently based at Midland Road in Bath and needs to be relocated due to the Bath Western Riverside regeneration project. This would mean that council refuse collection vehicles will operate from here depositing waste for sorting. The waste would then be bulked up and transported elsewhere.

Anyone who has seen the number of refuse lorries that currently use the Bath depot may have concerns about the amount of additional traffic that this development could place on the A4 in our area, and in particular access to Pixash Lane via the already extremely busy and hazardous Broadmead Lane roundabout.



Following discussion at our meetings it was agreed that we should endeavour to bring this proposal to the attention of as many people as possible residing in the area. Further details of the scheme are available from B&NES Waste Services at the Town Hall, and can be viewed on the B&NES website under 'Environment and Planning'

**HAVE YOU AN OPINION ABOUT THIS PROPOSAL?**

**If so –use the contacts information on the back page and let us know**

**New 24 hour cash-point machine planned for Smile's shop window**

B&NES have received a planning application from Smile's in Chandag Road to install a cash-point machine in their shop window. Following discussions at a full committee meeting, the CSAG has made a formal objection to this proposal on the grounds that, in its current form, the plans would bring no benefit to this heavily populated residential district. This opinion was based on three major concerns raised by residents that:

- the 24 hour availability will further reduce the quality of life of those who live in the flats above the row of shops and also alongside and opposite this location due to people who drive into the parking bays at the front of the shops to access the ATM at any time of the day or night
- there will be the potential for further acts of antisocial behaviour and concerns about privacy, security and safety due to the particular positioning of the proposed machine
- the machine would be likely to increase levels of litter in the area that already suffers from much litter

**The CSAG committee agreed that a cash-point facility inside Smile's store would satisfy the requirements of the vast majority of residents**

**Wellsway School announce appointment of new Deputy Headteacher**

**Headteacher Andrea Arlidge** recently announced the appointment of Mr Simon White to the position of Deputy Headteacher with responsibility for student support, inclusion and extended school activities. This is a new post at the school and Mr White will be a second Deputy Head for Wellsway, working alongside Mrs Baker in her Deputy Head role. Mr White is currently Assistant Headteacher at Sir Charles Lucas Arts College in Colchester and takes up his post on 19th April.

The CSAG notes with interest, and with optimism, the vision for Wellsway as **“An outstanding school at the Heart of the Community”**, and the school development plan that encompasses closer links with, and support for, community groups. At recent committee meetings the CSAG have discussed a number of issues directly related to the school and its pupils. We hope that Mr White's appointment will allow the CSAG to engage with the school more fully, more frequently and more openly on issues affecting the quality of life of members of the community in general.

**NEW YOUTH AND COMMUNITY CENTRE AVAILABLE FOR ALL**

During the February school holidays, a new Elliott building was installed at the south end of Wellsway School, next to the Technology classrooms. Speaking to the Bath Chronicle at the time, Mrs Arlidge said that she hoped the building will make a real difference to the community, and will be available for use during the school day.

**HAVE YOU AN OPINION ABOUT THIS ARTICLE OR WHAT IT MEANS FOR WELLSWAY SCHOOL TO BE “AT THE HEART OF THE COMMUNITY?”**

**If so –use the contacts information on the back page and let us know**

## First Environmental Action Day (EAD) of the year takes place in Keynsham East

On Monday, 19 March, Bath & North East Somerset Council led an operation that brought together representatives of various agencies with the aim of improving the environment and conditions in the area, in order to improve the quality of life for local residents.

EADs have proved successful in the past two years, partly because they are more than just a clean-up. Those taking part actively address the issues found and attempt to solve the problems on the day, or initiate action that will lead to resolving any issues as soon as possible.

The focus of these activities was around Chandag Road and the surrounding area, including the shops and senior school, particularly over the lunch period.

Issues that were tackled included:

- Fixed Penalty Notices for litter dropping
- Incorrect storage of domestic rubbish and commercial waste tackled
- Rubbish removed from streets
- Untaxed, dangerous and abandoned vehicles removed
- Graffiti cleaned off
- Fire safety information given to residents and smoke alarms fitted if needed
- Community safety advice and referrals
- Environmental and consumer protection services

The agencies that took part in the day included the Council's Grounds and Cleansing Operations and Waste and Cleansing Enforcement teams, Community Safety & Drugs Partnership, Avon & Somerset Police, Avon Fire & Rescue Service – Arson Task Force and Community Fire Safety, DVLA and Enforcement/Clamping Unit, Somer Housing and Bath Magistrates Courts - Enforcement Officers.

**Peter Anderson the Community Safety and drugs Team Manager from B&NES reported that feedback from officers and members of the public was really positive, probably the best to date in terms of community engagement.**

Listed below is a snapshot of the actions on the day.

13 warrants executed                      1 Anti-social behaviour issue tackled                      3 incidents of litter and fly tipping  
7 Home Fire Safety Checks referrals                      2 vehicle offences                      2 graffiti sites cleansing  
55 public contacts at the information pod, giving crime reduction, fire safety, personal safety, waste and recycling advice

### Unscrupulous Visitors

Over recent weeks there has been a spate of miscreants who call on folk pertaining to be from the Utility companies, either the Gas, Electricity or the Water Board. Never be afraid to check out their identity and **"If in doubt, keep them out!"**

The same applies for any person who cold-calls at your home to offer building or gardening services.

"Having building work done can be a very stressful time for anyone. Getting the right Builder or Gardener is crucial".

Some useful points:

Never use uninvited builders or gardeners who call at your door unannounced

Never pay up front or be bullied into it

Try to use local established builders, or those recommended and trusted by family and friends

Always get at least two quotations and get them in writing

Always check builders Registration Cards and membership details.

"With the utility companies you can check their identity via the Telephone Book or Yellow Pages and not by a mobile phone number or a telephone number that they give you to verify."

Extracted from **THE "WATCHWORD" SPRING 2007** issued by the Community Safety Team, Bath Police Station, Manvers Street, Bath, BA1 1JN Tel: 01225 842480

More advice is available on the Avon and Somerset Constabulary website, [www.avonandsomerset.police.uk](http://www.avonandsomerset.police.uk) or by calling your local crime reduction officer or Neighbourhood Beat Manager—see contacts on back page

### HAVING DIFFICULTY FINDING SOMEONE YOU CAN RELY ON?

**IF** you have ever looked through the telephone directory, wondering which builder or electrician might do a good job or been on the lookout for a shop that you could trust to treat you fairly you might consider trying the **CUSTOMER FIRST** scheme recently launched by B&NES Trading Standards.

Residents can find a list of Customer First members at their local Bath & North East Somerset library. Alternatively, the Food and Trading Standards team can be contacted on 01225 396753.

The list is also available on the Council website [www.bathnes.gov.uk](http://www.bathnes.gov.uk).

### LOOK OUT FOR THE DISTINCTIVE CUSTOMER FIRST LOGO

designed to help customers spot businesses that have been approved

### CSAG and CADRA meet to discuss common interests

Representatives from the two community groups met in January to discuss items of common interest. The CSAG made a number of suggestions of ways in which the two groups could work more closely to improve the quality of life of residents.

We hope to hear from the CADRA executive in due course..

## MESSAGE FROM INSPECTOR STUCKES

*To the residents of Keynsham East: I thought it might be useful if I highlighted to you some of the work your local police are engaged in at the moment - If you have any questions (or ideas!) I am always pleased to hear from you.*



Well, the good news is that some of our new Community Support Officers (PCSOs) have started solo patrol with Sarah Hewlett and Jo Stagg now firmly established as part of Chris Greaves's team. A third PCSO will join them in May. I would be surprised if you haven't seen them on patrol but please look out for them and make a point of saying "Hello" when you can. There has been some activity reported by local residents in the Chandag area and can I say that all information is treated in confidence but will always be acted upon when we can. We are grateful for your contact - whatever the reason!

I notice that the number of young people around the shops has increased once again, and have penned the following to the Youth Service in the hope that it will help them fill current vacancies & gain further investment in outreach and detached youth workers.

"Outreach & detached youth work in Keynsham is absolutely vital and we strongly support further serious investment in order to increase its scope and impact across the Keynsham area. I have been impressed by the achievements of the youth workers at the Time Out centre and the outreach, detached and project work in the wider community. There are compelling reasons to maintain and increase the number of detached and outreach workers and to have additional staff at Time Out so the facility can open more frequently, with its usual range of attractive and engaging activities. As a police service we recognise the need to be able to direct local young people to such a facility when they are loitering and bored in the town.

The fact is that outreach and detached youth work reduces crime and the fear of crime. A year ago we had groups of between 40 and 60 gathering outside the shops in Chandag Road, Keynsham East. The fear of crime was often reported, although it was the size of the group that made them intimidating as opposed to what they were doing. This was a prime area for outreach work with positive outcomes, even though the funding and time was limited. Through various interventions, largely implemented and coordinated through the Keynsham East Community Safety Action Group, the size of the group gradually diminished. However, there has recently been a build-up again and investment in Youth Work would help provide opportunities for young people in the area."

It was recently flagged up to me that there may be a speeding problem along Bath Road between Chandag Road and the A4 roundabout. Well as luck would have it - that week the technical people were in my area at that time and I managed to get them to set up the monitor strips for a week about halfway along the road. The results clearly show that there is not a speeding issue and the virtually all the vehicles were travelling at reasonable speeds. This may disappoint some people but the facts speak for themselves! There will always be the occasional speeding car and we seek to deal with them when they are seen.

Finally - can I say that we are working towards a public meeting in June - time and date to be fixed when we will be asking the public in Keynsham East to come along and tell us what you think of the local police and highlight what you believe our priorities should be. Please watch out as I will make sure the meeting is well publicised as soon as I have finalised the details.

**Tim Stuckes (Inspector Keynsham Sector)**

### The Keynsham Police and the CSAG are keen to build up a true picture of all incidents affecting Residents' quality of life – we want to work with the local Community to try to address these issues.

Incidents can be reported (anonymously if desired) directly to the Police by telephone or by e-mail or to the CSAG, preferably by e-mail, who are in regular contact with the Police.

#### REMEMBER IF YOU DON'T REPORT IT, IT WON'T GET LOGGED AND WON'T GET DEALT WITH!

Although you **may** not get an immediate response, please be assured that your report **will** be logged and that the Police **will** take action as and when they feel appropriate and are able to do so.

#### CONTACTS:

There are a number of ways you can contact the Police.

Chris Jo and Sarah will respond to calls when on duty—details for the neighbourhood policing team based at Keynsham Police Station are:

	Office	Mobile	e-mail
PC Chris Greaves	01225 842779	07794 132720	chris.greaves@avonandsomerset.police.uk
PCSO Jo Stagg	01225 842779	07810 791309	joanna.stagg@avonandsomerset.police.uk
PCSO Sarah Hewlett	01225 842779	07825 280033	sarah.hewlett@avonandsomerset.police.uk

For a permanently manned service for non-emergency calls at Avon and Somerset Police HQ — 0845 4567000

**REMEMBER: In the event of an emergency you should still dial 999**

You can contact a member of the CSAG committee by:

e-mail: [kecsag@yahoo.co.uk](mailto:kecsag@yahoo.co.uk) (Roy Gallop, Chair) or by telephone:

Pat Morrison (Co-ordinator) 0117 9079433 or Mary Sutton (Treasurer) 0117 9864472